

May 15, 2017

The following was sent to the KYAE listserv.



ACT WorkKeys: Upcoming System Maintenance and Training

PLEASE SEE THE MESSAGE BELOW FROM JOE PAUL ...

Reminder!

Do not schedule any testing for the Monday morning following a maintenance window in case there are issues created by the maintenance or the system is still down.

Please!

Follow the link near the bottom of this announcement to see opportunities for webinars.

Regards,
Joe Paul, MPA
KY NCRC System Coordinator
Office of Employment and Training
275 East Main Street, 2W-A
Office: 502-564-7456
Direct: 502-782-3035



From: Workkeys [<mailto:workkeys@act.org>]

Sent: Monday, May 15, 2017 10:06 AM

Subject: ACT WorkKeys: Upcoming System Maintenance and Training



To: ACT WorkKeys Test Coordinators

Subject: ACT WorkKeys: Upcoming System Maintenance and Training

This ACT WorkKeys® notice contains information about:

- system maintenance this coming weekend
- future maintenance windows
- upcoming training webinars for online testing

System Maintenance This Weekend

ACT will be performing system maintenance from **5:00 p.m.** central time, on **Saturday, May 20**, through **5:00 p.m.** central time, on **Sunday, May 21**.

No ACT WorkKeys online testing will be possible during this window. Please do *not* schedule testing events during this time.

Future Maintenance Windows

Scheduled system maintenance through August 2017 will occur on:

- June 17 and 18
- July 15 and 16
- August 19 and 20

Upcoming Training Webinars for Online Testing

You'll find information about upcoming training webinars for ACT WorkKeys online testing at: www.act.org/content/act/en/products-and-services/workforce-solutions/act-workkeys/training-and-resources.html. Once on this page, scroll down to the Open Enrollment Webinars section to view information about available webinars.

Contacting Us

If you have questions or comments, please contact ACT WorkKeys Customer Service at 800.967.5539 or workkeys@act.org.

Thank you,
ACT WorkKeys Team